

TERMS AND CONDITIONS

Charter Hall Campaign

Winter Rewards

How To Enter

To enter the Winter Rewards (**Competition**) at a participating Charter Hall managed Shopping Centre (**Participating Centre**), customers must:

- 1) A shopper must use their smart device (mobile or tablet) to scan a QR code placed around the centre to access the Winter Rewards platform.
- 2) Shoppers select and enter one of the available games including a 'Secret Code', 'Guessing Game' and 'Quiz'. To win a \$10 voucher a customer must provide the correct answer to at least of the games provided.
- 3) If a shopper answers the game successfully they'll be prompted to enter their details in the registration field (name, mobile and email).
- 4) The shopper receives an SMS to their nominated mobile phone with a unique link to their \$10 voucher. Once the link has been clicked the shopper will have the ability to select their preferred store to redeem at \$10 voucher at Pacific Square
- 5) Once a store has been selected the shopper is prompted with 'Are you in store and ready to redeem your \$10 voucher?' If shopper is ready and in the store they click the green tick icon and swipe button across their screen in front of the store staff to finalise the transaction.

Competition Period

The Competition opens at Friday 4 June 2021 (**Commencement Date**) and closes on the earlier of Saturday 31 July (**Closing Date**) or when all 800 x \$10 vouchers are distributed and the Competition has been exhausted (**Competition Period**).

Definitions

Participating Centre means Pacific Square

Participating Speciality Retailers Amigo Gelato, Kebab In Maroubra, Maranello's Pizza, Maru Ten Japanese, Oliver Brown, Roll'd, Smoky Sue's, Sushi Union & Wok Master

Competition Period means on and from the Commencement Date to the Closing Date.

Promotor means Charter Hall Holdings Pty Ltd (ABN 15 051 363 547) of Level 20, No.1 Martin Place, Sydney NSW, 2000

Related Bodies Corporate means the definition given to the term in the *Corporations Act 2001* (Cth).

Conditions of Entry

- 1) Shoppers can only win a maximum of three games in one week on the Winter Rewards platform (one win per game).
- 2) Shoppers automatically go into the draw to win a \$100 voucher upon submitting their details in each game on the Winter Rewards platform.
- 3) When redeeming their prize in store shoppers cannot use multiple \$10 vouchers in one transaction.
- 4) If a shopper incorrectly swipes that they are ready to redeem their \$10 voucher when not witnessed by store staff the prize then becomes forfeited.
- 5) The Promoter reserves the right to disqualify any entry by a customer that:
 - a) contains material considered by the Promoter to be inappropriate or offensive; or
 - b) was submitted in a manner considered by the Promoter to be inappropriate, which

may include, but is not limited to, actions relating to forged, mutilated copied or tampered receipts, computer hacking, breach of copyright or other intellectual property rights and actions that breach any relevant laws.

- 6) Entries and receipts received by the Promoter on the earlier of Closing Date or when all 800 x \$10 vouchers are distributed and the Competition has been exhausted will not be considered for the purposes of the Competition.
- 7) The following person(s) are not eligible to enter the Competition
 - a) Employees of
 - (i) the Promoter;
 - (ii) the Promoter's related bodies corporate (as defined in the Corporations Act 2001 (Cth)); and
 - (iii) agents, consultants and contractors engaged by the Promoter.
 - b) members of the Immediate Families (as defined in the *Family Law Act 1975 (Cth)*) of the employees referred to in paragraph 5(a).

If the customer is under the age of 18 years, the Prize will be awarded to the customers nominated parent or guardian.

- 8) The Promoter reserves the right, in its absolute discretion to disqualify any customer who tampers with the redemption process or who submits an entry that is not in accordance with the Terms and Conditions.
- 9) To the extent permitted by law, the Promoter reserves the right to amend, modify or change the Terms and Conditions of the Competition, in its absolute and sole discretion, including the right to cancel the Competition in its entirety and not award the Prize where circumstances, beyond the Promoter's reasonable control, prevent the Promoter from awarding the Prize. If the Promoter cancels the Competition, the Promoter will:
 - c) advertise that the Competition has been cancelled by placing a notice in the Participating Centre;
 - d) promptly destroy all entries received; and
 - e) not use the information that any customer has provided on the entry form.
- 10) Prizes are not redeemable for cash, not transferable and must be taken as offered. All Prizes must be redeemed at Pacific Square participating specialty stores by 31 August 2021.

Details of Prize and Prize Value

Major Prize

- 20 x \$100 Dining vouchers

Major Prize Pool valued at: \$2,000

Local Centre prize

- 800 x \$10 Dining voucher

Local Centre Prize Pool valued at: \$8,000

Total Prize Pool valued at: \$10,000

Date, Time and Place of Draw

The \$100 Major Prize winner/s will be drawn electronically at random every Monday morning between 7th June – 2nd August 2021, at 10am via the Pacific Square Centre Management Office.

- 1) The winner is the first-drawn eligible entry from each draw.
- 2) The decision is final. No further correspondence will be entered into.
- 3) The winner will be contacted by the Promoter by phone after the draw has taken place and will also be notified in email thereafter. The winner will be able to select their \$100 voucher from the list of participating specialty stores. Prizes cannot be redeemed for cash and expire by 31 August 2021.
- 4) The winner does not need to be present at the draw.
- 5) If despite reasonable effort the winner of a prize cannot be contacted, the prize will be retained for three (3) months. At the end of the three (3) months being 31 October 2021, if the prize remains unclaimed, a letter will be sent to the Office of Liquor, Gaming and Racing setting out full details and steps taken to try and contact the winner/s. At that stage a request for redraw will be sought. A winner in the unclaimed prize draw will be awarded the major prize at the absolute discretion of the Promoter.
- 6) The winner/s name may be published in local news outlets or the Pacific Square website.
- 7) The winner/s of the re-draw will be announced in local news outlets or the Pacific Square website.

Customers Information and privacy

- 1) By entering the 'Competition, you give the Promoter consent to use your personal information, in accordance with the Charter Hall Privacy Policy (available on the Charter Hall website) and for further purposes and Competitions unless you say otherwise.
- 2) The Promoter agrees to keep confidential all personal details obtained by the Promoter during the Competitional Period and agrees that such information will be used for the purposes of promoting Charter Hall's Participating Centre(s) only.
- 3) As stated in the section above, if the customer were to win a Prize, the Promoter will contact them on the phone and ascertain whether they wish to accept the prize. If the customer chooses to accept the prize, the Promoter reserves the right to use the customers name and photograph for marketing and publicity purposes and in particular to publish the name of the winner in local newspaper or thee Pacific Square website.

Liability

- 1) The Promoter, it's Related Bodies Corporate and any companies associated with this Competition, accept no responsibility for any loss or damage whatsoever which is suffered (including but not limited to indirect or consequential loss) or for any personal injury suffered or sustained as a result of or in connection with the Gift except for any liability which cannot be excluded by law.
- 2) The Promoter accepts no responsibility for any tax implications that may arise from or in connection with the Gift or the use thereof. It is the responsibility of each customer to seek independent advice on the possible implications this may have on their own financial situation.
- 3) If for any reason the Competition is not capable of running as planned including infection by computer virus, bugs, tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the reasonable control of the Promoter, which corrupts or affects the administration security, fairness, integrity or proper conduct of this Competition, then it will be

suspended subject to the approval of the gaming authorities, where required.

- 4) The Promoter reserves the right to disqualify any individual who tampers with the redemption process, and to cancel, terminate, modify or suspend the Competition subject to the approval of the gaming authorities, where required.
- 5) If all or any part of any term or condition contained in these Terms and Conditions shall be declared or become unenforceable, invalid or illegal for any reason, such term or provision (or part thereof) shall be deemed severed from these Conditions of Redemption and the other terms and conditions hereof shall remain in full force.

Further Information

For further information regarding the terms and conditions please contact Charter Hall on *9192 1100*.